



## BOARDING CONTRACT

Owner: \_\_\_\_\_ Pet Name(s): \_\_\_\_\_ Year: \_\_\_\_\_

Boarding Dates: \_\_\_\_\_ to \_\_\_\_\_  
\_\_\_\_\_ to \_\_\_\_\_

**Owner initials:** \_\_\_\_\_  
By placing my initials here and signing this contract, I authorize this contract to be valid agreement to the terms and conditions detailed herein for the boarding dates specified.

- ❖ Dogs must be current on Rabies, DHPP, and Bordetella vaccines. Cats must be current for Rabies and FVRCP. You must present written proof of current vaccinations from your veterinarian for all pets to be boarded. If a pet is not current on the required vaccines, we will update them at the owner's expense.
- ❖ All pets boarding at Whitehaven Vet Center are fully vaccinated. However, it is still possible for a pet to become ill, even if vaccinated. I understand that this is not due to any circumstance or condition at Whitehaven Vet Center and agree not to hold Whitehaven Vet Center liable in the event that my pet becomes ill during his/her stay.
- ❖ All pets must have been given a flea preventative and heartworm preventative for intestinal parasites and heartworms within the past 30 days, and all dogs must also have had a heartworm test within the last year. All cats must have been given a flea preventative within the past 30 days.
- ❖ Whitehaven Vet Center reserves the right to refuse to accept a dog at check-in for any reason, including without limit, if it appears to us that the dog is sick, injured, in pain, or that its behavior could jeopardize the health or safety of other dogs or our staff.
- ❖ If a pet becomes aggressive, destructive, or disruptive, or acts in any manner that puts Whitehaven Vet Center and our representatives or employees in any danger, we will attempt to notify you or your emergency contact to make other arrangements for your pet.
- ❖ Dogs that are kenneled together must be from the same household. Dog owner assumes all responsibility for any aggressive behavior, fighting, or injury that one dog may inflict upon another while they are together. Whitehaven Vet Center reserves the right to separate any dogs who are boarding together at our discretion for the dogs' own safety. If your dogs are not compatible boarding in the same kennel unit, you will be billed and responsible for the cost of more than one kennel.
- ❖ Pets will be admitted and discharged for boarding **only** during regular office hours. You will need to call if your pick-up time changes so we can plan accordingly. If you neglect to pick up your pet within 5 days of the date scheduled for discharge and do not notify us within that time period, we may assume that the pet is abandoned and are hereby authorized to make other arrangements for your pet including, if necessary, re-homing or euthanizing of the pet as we deem best.
- ❖ We feed Pro Pac® premium dog food, which is a grain-free diet. However, if your pet is on a special diet, we ask that you provide this food in a sealed, labeled container. A sealable plastic container such as Rubbermaid or Tupperware is preferred, but food that is divided into sealed Ziploc bags is fine as well. **NO** grocery bags or open dog food bags.
- ❖ We furnish all food, dishes, and bedding. If you choose to leave any bedding, toys, or special dishes, we will do our best to return them in their original condition after the boarding stay, but **Whitehaven Vet Center is not responsible if they become damaged or lost.**
- ❖ All medications must be clearly labeled and in the original container if possible. We also require written or typed instructions to accompany all medications.

- ❖ All arrangements for other services must be made prior to or at time of drop off. **Grooming must be scheduled ahead of time with the groomer.** Receptionists and boarding staff cannot make grooming appointments.
- ❖ In the event that a pet should need veterinary services while in the care of Whitehaven Vet Center, please initial which of the following courses of action you would like us to take:

\_\_\_\_\_ **Save my pet regardless of the cost** of any necessary treatment, medication, or surgical procedures.

\_\_\_\_\_ Use any and all reasonable and customary treatments, medications, or surgical procedures necessary to treat my pet, **not to exceed \$**\_\_\_\_\_.

\_\_\_\_\_ **Contact me or my designated emergency contact before treating my pet.** If Whitehaven Veterinary Center is unable to reach either me or my listed emergency contact, they are authorized to proceed with any treatment a veterinarian deems medically necessary.

- ❖ **Be aware that your pet's diet and activities may have varied while away from home. This can create problems such as sore throat, tonsillitis, or diarrhea. We try to prevent such problems, but these problems may develop even with the best of care. Owners will be charged for all treatments and medication needed to keep their pets healthy while boarding.**

***I understand there is an additional charge for any pet deemed aggressive during the boarding period. There may also be an additional charge for administering medications to an aggressive pet.***

**NO PET WILL BE BOARDED DURING HER HEAT CYCLE.**

I do  or do not  authorize the use of a mild sedative for my pet in order to keep him/her more comfortable throughout his/her stay.

\_\_\_\_\_ I authorize my pet's photo to be taken by Whitehaven staff during their boarding stay and sent to me via text or email, along with updates regarding their condition. I also authorize any photos taken during my pet's boarding stay to be posted on Whitehaven Vet Center's online media pages such as **Facebook, Instagram, and WhitehavenVetCenter.com.**

Initials

**Owner Cell Phone Number:** \_\_\_\_\_

**Alternate Emergency Contact Phone:** \_\_\_\_\_ **Contact Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

By my signature above, I am indicating that I have read this contract in its entirety and agree to abide by the terms and conditions outlined therein.